



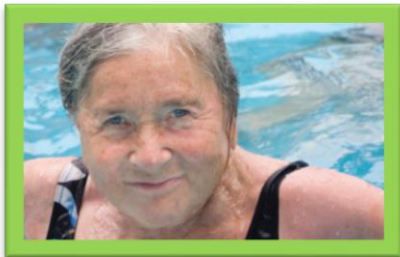
# Deployment of AAL Solutions in real Homes for a Living Lab Evaluation: Challenges and Lessons Leant

Jan Bobeth – [jan.bobeth@ait.ac.at](mailto:jan.bobeth@ait.ac.at)





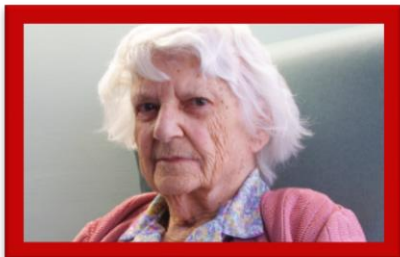
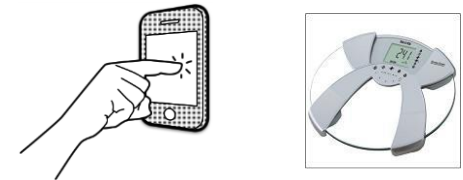
AALuis aims to facilitate the connection of different services to different types of user interfaces



**AALuis User Interfaces**



**AAL Middleware Platforms  
(e.g. HOMER, universAAL,  
UMO, Persona, MPOWER)**



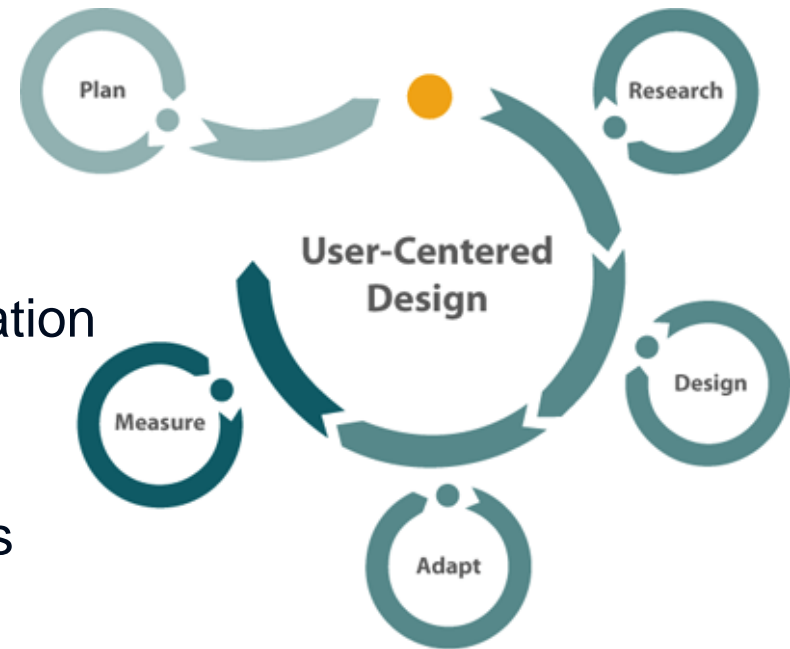
**AALuis Services**







## User Involvement within AALuis

- To assure to develop solutions that match the needs of target groups (**end users**, service providers, developers)
- User-Centered Design process:
  - Analysis of End User Requirements (Service needs | user wishes)
  - Iterative design and formative evaluation (Usability Testing | Lab Trials)
  - Summative evaluation with field trials (**Ad hoc Living Labs**)





# Characteristics of AALuis End Users

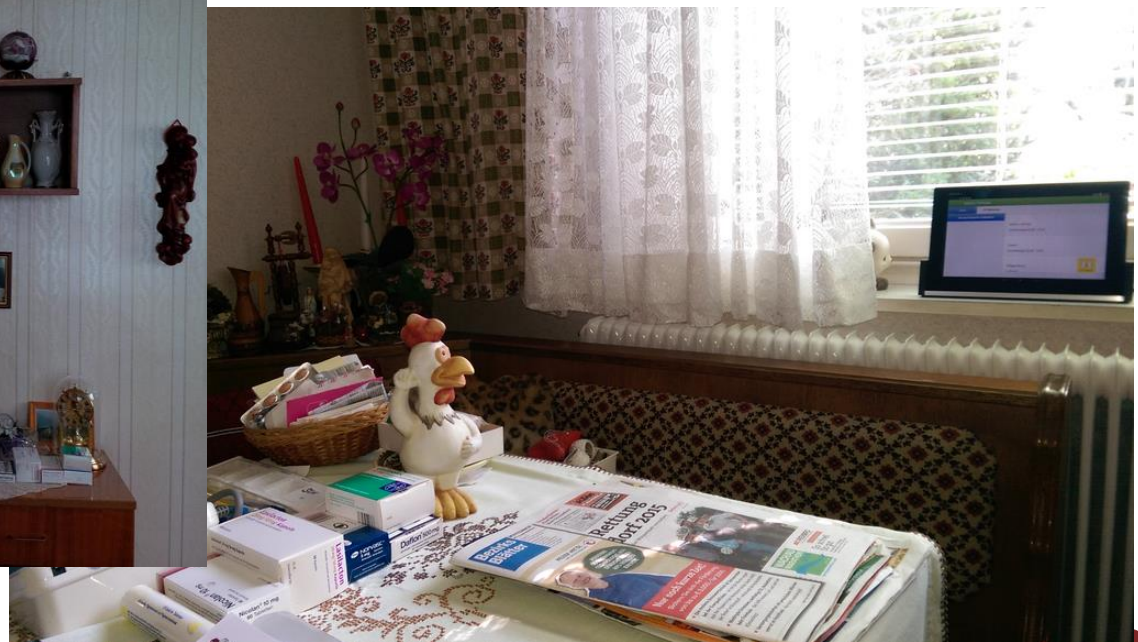
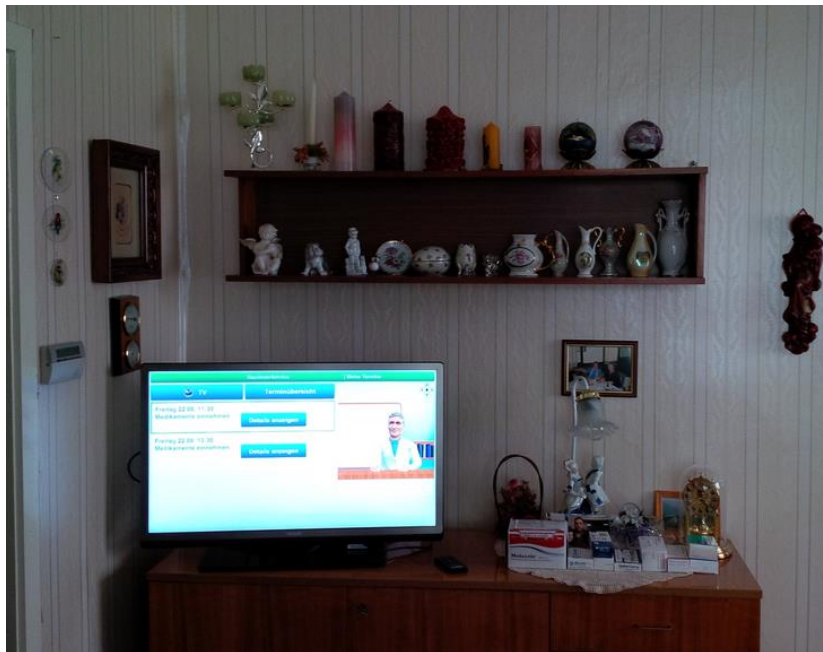
	<i>User Group 1 (UG1) – more oriented to lifestyle services</i>	<b><i>User Group 2 (UG2) – persons in need of care services (Older olds)</i></b>
<b><i>Social</i></b>		
<b><i>ICT Knowledge</i></b>		
<b><i>Physio- logical</i></b>		
<b><i>Cognitive</i></b>		

# Ad hoc Living Labs



# Ad hoc Living Labs for Persons in need of Care

- Older olds' health status rather unstable
- Ad hoc Living Labs: Real-world setting | Restricted time frame (6 weeks)





## Ad hoc Living Labs: Facts

- 23 clients of a big Austrian care provider (17 women, 6 men) aged between 71 and 99 years (M=84.7, SD=8.1)
- 3 care services:  
wellbeing inquiries | activation prompts | various reminders
- Detailed anamnesis and introduction
- Weekly diary with support of caregiver
- In-depth interviews

# Lessons Learnt





## Accurate technical planning and setup

- Precondition for all living lab studies is a properly working prototype
- Setup a real test environment
- Suitability of external conditions
- Stability of the integrated system and functionality of all components



World Press Photo Winner 2014



## Thorough briefing of involved caregivers

- Caregivers have key role for successful Ad hoc Living Labs
- Motivation and commitment are driving factor for quality of collected data
- Involve or include relatives



## Creating an atmosphere of trust and safety

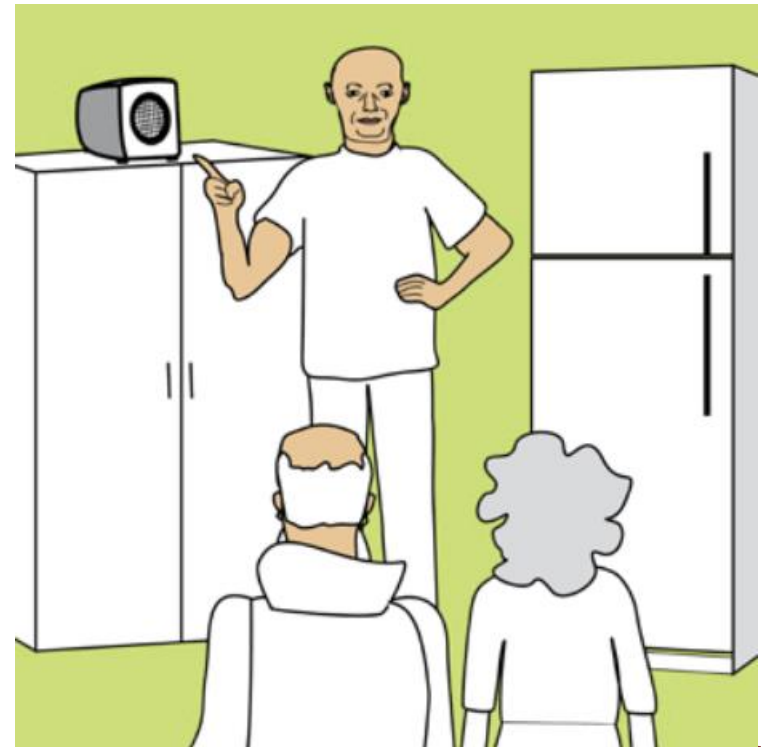
- Getting to know each other  
→ First contact should be mediated by a known caregiver
  
- Same persons should visit participants all the time






## Introducing technologies to older olds

- Demonstrate all features to participants and household members
- Intensive and repeatedly training
- Make sure that existing technology is not interfered (e.g. TV)



## Data Collection

- Logging usage data
  - Varying health conditions  
→ High risk of data loss
  - Focus on qualitative data
  - Foster open conversations
- 
- UEQ adjectives were a good start for telling experiences
  - Thorough documentation essential

# Personalize Content

- Thorough anamnesis (diseases and schedule)





Thank you!

Questions | Comments | Hints?

Jan Bobeth – [bobeth@cure.at](mailto:bobeth@cure.at)

CURE – Center for Usability Research and Engineering

Modecenterstraße 17/2, 1110 Vienna, Austria

[www.cure.at](http://www.cure.at)

[www.aaluis.eu](http://www.aaluis.eu)

