



One year of VictoryaHome

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**Introducing the Victorya avatar dedicated to
care@home of the older adults and
peace of mind of their carers**

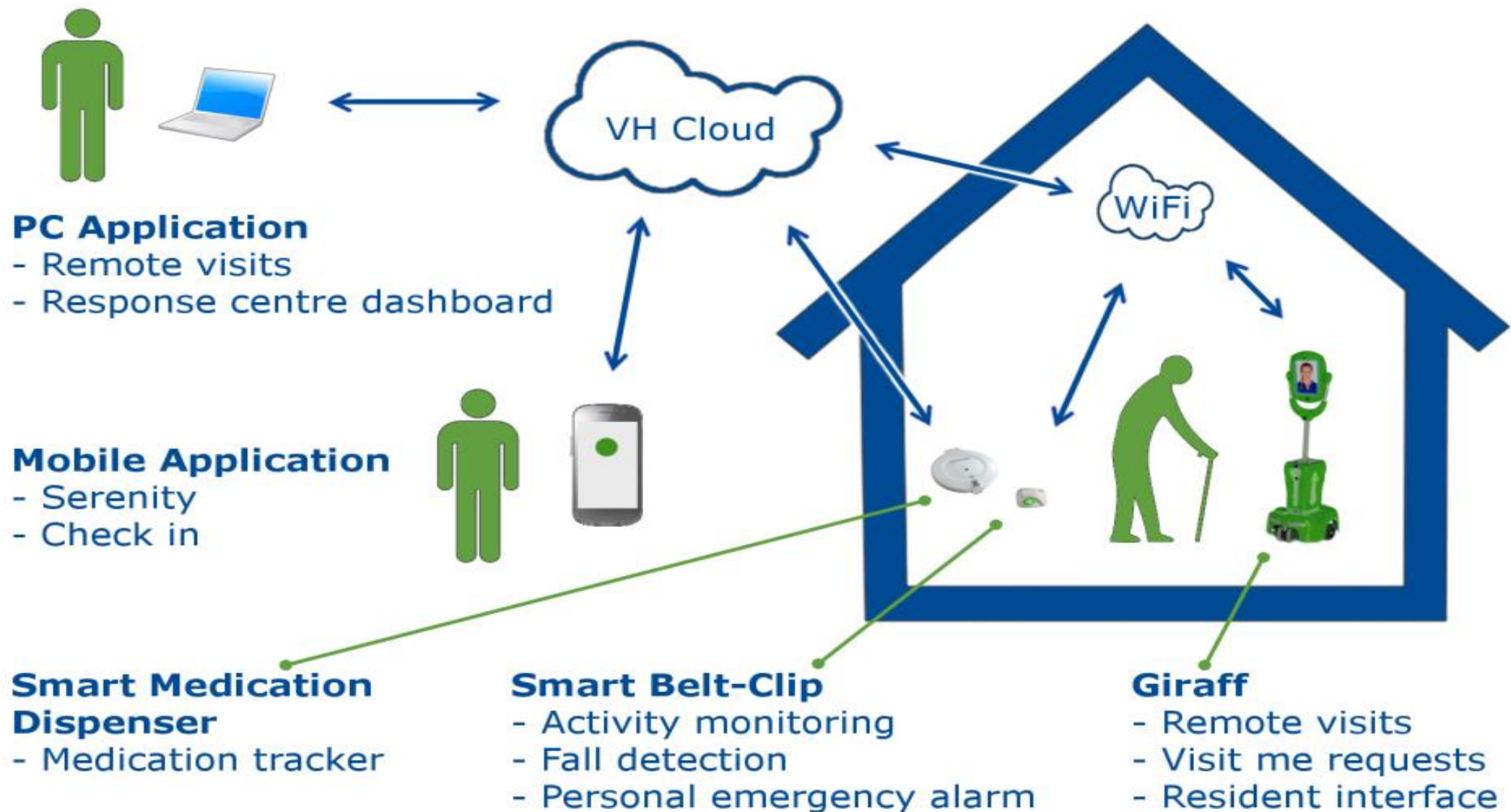


VISION Be well – VictoryaHome – Create possibilities

ESSENCE Freedom to live your life the way you want

Technology....

the basis





What is VictoryaHome? Is it...?

A **system** consisting of:

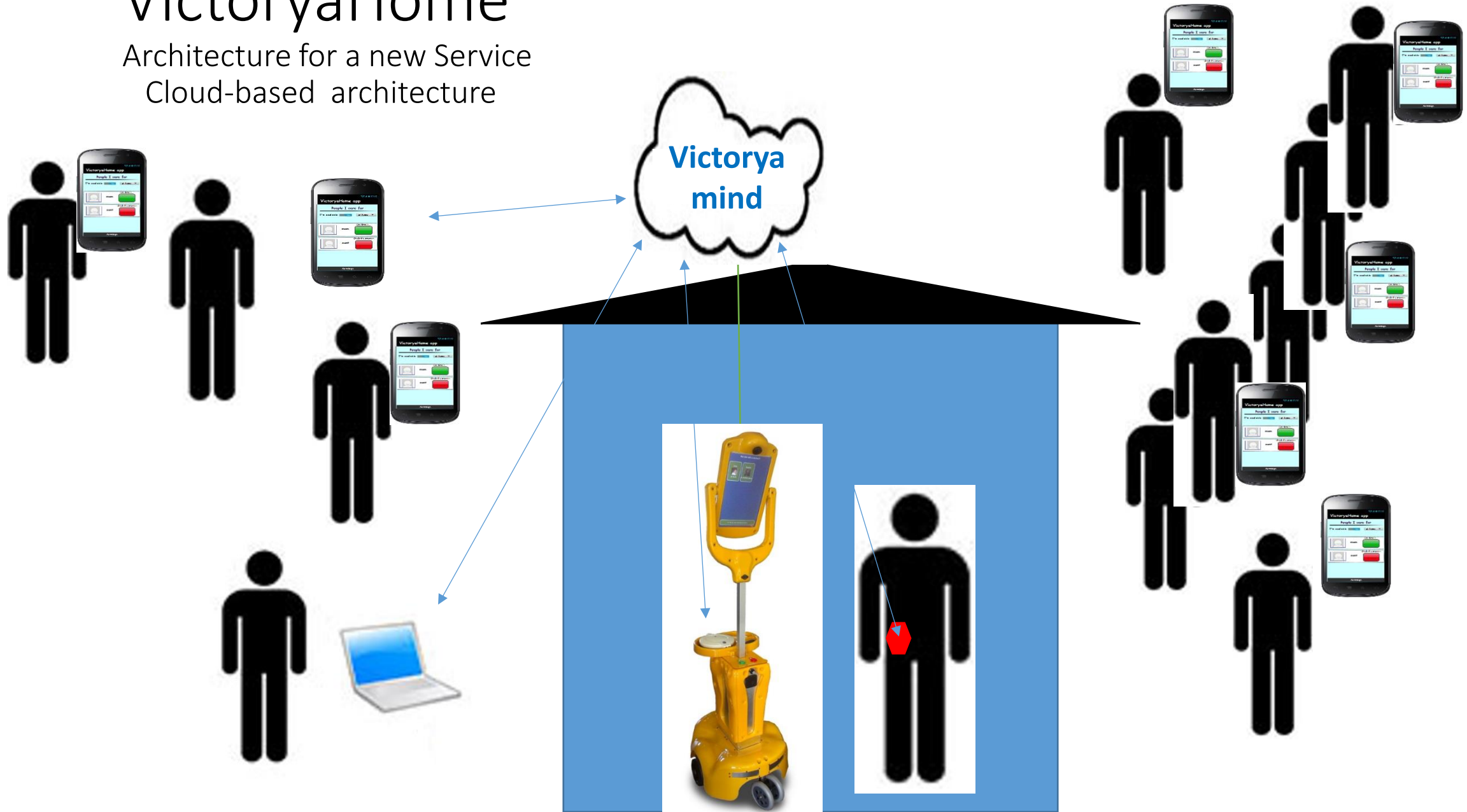
1. The **mind** is the VictoryaCloud
2. A dashboard for **professional carers**
3. A Serenity mobile app for **informal carers**
4. Peripherals for **home care** including the Giraff, a belt-clip and an automated medication dispenser

We prefer to call the VictoryaHome

A set of services offered as SaaS

VictoryaHome

Architecture for a new Service
Cloud-based architecture



Can you visit me?



The older adult....

...safe and happy
at home

A network of care....

to bring peace of mind



For the professionals

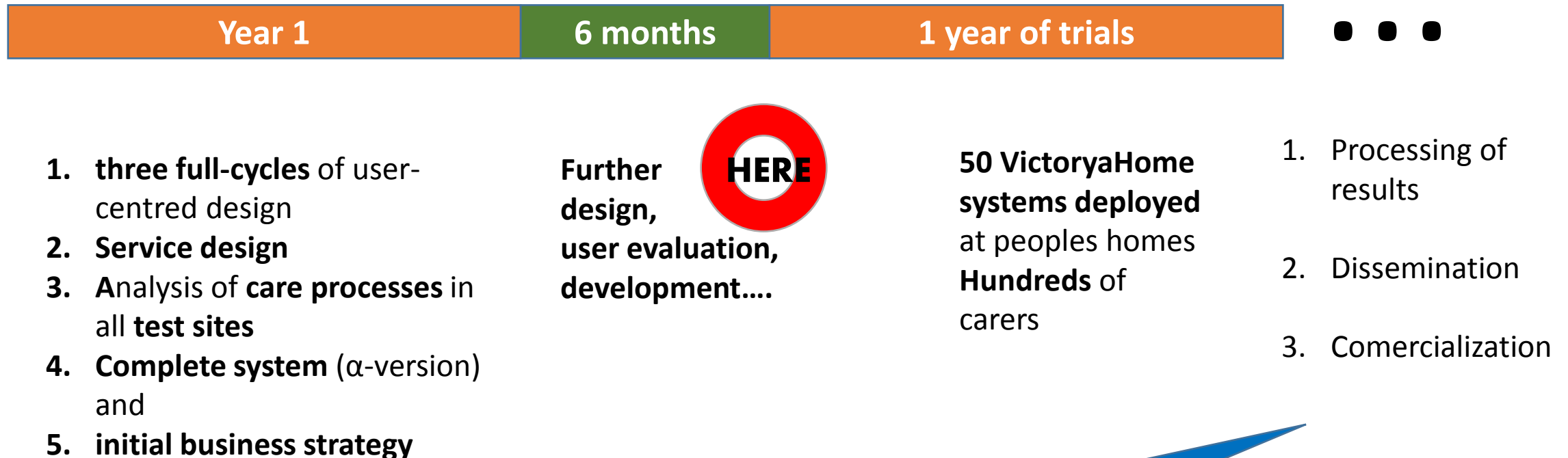
The usual services

Response Centre

The screenshot shows the 'orhome' Response Centre interface for a client named Mary Jane. The interface is divided into several sections:

- Header:** Includes the 'orhome' logo, the client name 'Mary Jane', and navigation links for 'Administration/Callcenter', 'Callcenter', 'Account', and 'Logout'.
- Navigation:** A horizontal menu with tabs for 'Surveillance', 'Monitoring', 'Events', 'Contacts', 'Rules', and 'F.A.Q.'. The 'Events' tab is currently selected.
- Client Profile:** A large orange banner containing the client's name 'Mary Jane', age '78 years', location 'Los Angeles', and device 'Belt Clip - Victoria'. It also displays a 'Last seen' status of '15m 0s', a 'Call history' of '12345-78', and a 'Signal strength' of '295'. A 'view in Google maps (radius 3.00m)' link is provided. On the right, it shows the current time '12:30h', the time since the last alarm '17m 25s', and a 'Fall' icon.
- Notes:** A yellow box containing the text: 'Notes: She lives alone, walks autonomously (call the main phone if the connection is bad, please try to disconnect and reconnect). Mobile: 966909948'.
- Event Log:** A list of recent events with timestamps and descriptions:
 - 17:09h Client doesn't answer
 - 17:09h Tried to call beneficiary alternative contact 00351233438059
 - 17:09h Client answered
 - 17:09h False alarm
 - 17:09h What happened: Sensor fell to the ground.
- Event Resolution:** A section with three radio button options: 'Emergency' (Client asks for urgent help), 'Incident' (Client denies urgency), and 'False alarm'. The 'False alarm' option is selected.
- Additional Services:** Two questions with radio button options:
 - 'Qualifies for additional services selling?' with 'No' and 'Yes' options. 'Yes' is selected.
 - 'Add task?' with 'No' and 'Yes' options. 'No' is selected.
- Footer:** A small 'End event' button and a copyright notice: '© 2012 OrHome | About OrHome | Contact us'.

Where we are



SESSION C1 The value proposition of the VictoryaHome project

Future work....

In a multi-site trial study We will evaluate:

For the older adults and their carers

the potential to improve pleasure

the burden of care

social contact

being in control

physical activity

feeling safe

peace of mind

feeling connected

loneliness

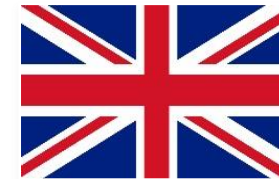
self-management

medication adherence

quality of care

AAL Call 5
Ambient Assisted Living Joint Programme

2013 – 2016



Take home messages

- Things we already know:
 - *Aging and chronic diseases... human resources are becoming scarce*
 - *Care supported solely by professionals is not sustainable, the help of informal carers is crucial*
- Things we strongly believe:
 - **Networks of care can help**
 - **Focus should be on service and not (only) on technology**
 - **Care services TH2 – how to use technology to help carers to help the older adults**

In fact TH6 ☺

Technology used to
help carers to help and
help the older adults to be helped and
help the older adults to help themselves ... it's about humans ☺



Thanks !